



We help businesses simplify a complex technology world.

Communications Lifecycle Management

We provide end-to-end management and support of all aspects of your business communications through our managed CLM. This fully managed approach empowers you to focus on your customers and revenue-generating activities.

Streamline Workflow & Increase Employee Productivity

- Reduce demands on IT staff by offloading routine CLM operations to our dedicated specialists
- Increase productivity and boost morale by relieving your team from repetitive and low-value tasks
- Optimize operational uptime and employee satisfaction by providing 24/7 help desk services through our US-based communication specialists

Centralize Management & Improve Decision Making

- Establish single-source-of-truth of corporate devices, services, contracts, and SLAs
- Protect and control corporate assets by enforcing procurement, usage, disposal, and security policies
- Maintain compliance with industry and government regulations

Optimize Communication & Technology Expenditures

- Optimize investments in devices, services, and software by balancing cost-effectiveness and service quality – “pay for what you need”
- Reduce costs by effectively managing contracts, enforcing SLAs, and eliminating erroneous charges – “pay for what you use”
- Promote financial accountability through reporting of indiscriminate use of company resources

“One Source saves my team several hours each day, relieving my IT staff from reviewing invoices and managing uptime.”

CIO, National Manufacturing Company

“One Source gave us the scalability, visibility, and centralized management that we desperately needed as we expanded our footprint.”

CIO, National Restaurant Chain

“One Source successfully cut our telecom expenses by 21%. Working with them for the last 7 years, they continue to WOW us with their professionalism and expertise!”

Director of IT, Fortune 500 Distribution Company

One Source Communications Lifecycle Management

Fully Managed.
NOT SaaS.



Expense Management / Bill Pay

- Simplify invoice management
- Audit services monthly to identify billing anomalies and control expenses
- Improve employee productivity by streamlining invoice management through a consolidated repository for all services
- Ensure on-time payment of invoices with advance bill payment, eliminating rushed invoice validation

Portfolio Optimization / Sourcing and Procurement

- Identify and eliminate unnecessary services through inventory centralization and visibility
- Avoid unnecessary rate hikes through end-to-end contract lifecycle management
- Utilize our carrier-agnostic approach to ensure best-in-class services to drive operational excellence
- Fully managed commissioning and deployment of telecom / network services and mobile assets

Usage Optimization / Cost Recovery

- Translate usage trends and turn business needs into implemented changes
- Prevent indiscriminate usage through granular reporting
- Recover billing errors via our fully managed bill dispute process
- Provide visibility to end-users and management through shared services charge-back reporting
- Confirm appropriate credits are received through fully managed enforcement of SLAs

Service & Support / Help Desk

- Access our well-trained help desk specialists with extensive vendor, hardware, and service knowledge
- Obtain real-time updates associated with all service and repair issues
- Reduce downtime through our dedicated carrier escalation channels
- Lean on our team for moves, adds, changes, and disconnect activity, reducing time spent on low-value operational tasks

We help businesses simplify a complex technology world through our fully managed **Communications Lifecycle Management** services, so our customers can focus on what they do best.



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ostcm.com