

Field Services

Access to Smart Hands 24/7, Nationwide

ONE SOURCE STREAMLINES FIELD SERVICES

When you're managing telecom connectivity and infrastructure at dozens (or hundreds) of locations and something goes wrong, it's expensive and time-consuming to find technicians and hope they deliver quality service at a fair cost. One Source offers a streamlined way to deploy qualified smart hands 24/7, nationwide, to quickly resolve outages and other issues – all while lowering your costs.



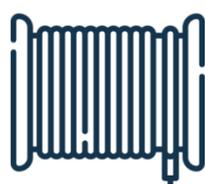
ON-SITE TROUBLESHOOTING AND SMART HANDS

- Quickly dispatch a tech from anywhere in the country.
- Gain access to proven, highly-rated experts with hands-on experience.
- Handle technology upgrades, including installing new VoIP systems or SD-WAN networks.



SITE SURVEYS & SERVICE IMPLEMENTATION

- Receive comprehensive surveys of your connectivity portfolio and telecom services.
- Streamline project planning with full inventory visibility.
- Easily scale service implementations to multiple locations.



STRUCTURED CABLING & REPAIR WORK

- Schedule repair work for faulty or cut cables to improve uptime.
- Implement complex cabling projects seamlessly.
- Includes CAT5e/CAT6 pulls for VoIP, LAN cabling, extended demarcation wiring, coaxial cabling, and more.

BENEFITS OF ONE SOURCE MANAGED FIELD SERVICES



ONE INVOICE

Once the project has been completed successfully, the charge will appear on a single timely invoice that is in line with your accounting cycle.



ONLINE PORTAL

Use our online portal, OneLink, to submit a ticket for field services and keep track of updates.



COST SAVINGS

One Source's partnership with Field Nation allows for pricing 15-20% lower than the industry average by leveraging our buying power.



TOP TECHS

One Source has 10+ years of vetting technicians across the nation, ensuring that all techs sent to your sites are successful.

Recent Field Service Projects



CABLING PROJECT

- Phase Three Brands is a franchisee of brands such as Hardee's and WingStop.
- **88 locations that needed a complete rewire of their sites**, which meant rewiring every device that has an ethernet connection.
- Each site had 25-30 cable runs and needed everything installed down to the racks.



PC REPLACEMENT PROJECT

- Great Expressions is a dental care organization.
- All locations needed upgraded to a new operating system requiring new PC's.
- **254 locations needed upgrades** with some sites needing as much as 62 PC's.
- **2,700 PC's needed replacing** across the entire project.